

InfoStage Management



AGENDA: InfoStage Management Training

Item	Topic	Duration	Lead
1.	<p>Monday (9AM-4PM) (Windows)</p> <p>9:00 – 10:30 – Overview of EVault (This portion of the class may be good for managers and others in your organization that just want an overview of the technology)</p> <p>10:30 – 12:00 – InfoStage Agent Basic</p> <ul style="list-style-type: none"> • Vault Installation • Agent Installation • Windows CentralControl Installation <p>12:00 – 1:00 – Lunch</p> <p>1:00 – 4:00 – InfoStage Agent Basic (Cont)</p> <ul style="list-style-type: none"> • Backup and Restore features – Basic • Notifications • Reviewing Logs • Scheduling • Retentions • Groups and Propagation • Restore from another computer • Troubleshooting • Exercises 	All Day	EVault Trainer
2.	<p>Tuesday (9AM-4PM) (Microsoft SQL and Exchange)</p> <p>9:00 – 9:30 - Review</p> <p>9:30 – 12:00 – Microsoft SQL</p> <ul style="list-style-type: none"> • SQL Plug-In • Database Dumps • Scripting Backups • Open File Manager <p>12:00 – 1:00 – Lunch</p> <p>1:00 – 3:30 – Microsoft Exchange</p> <ul style="list-style-type: none"> • DR • Mapi • Recovery Storage Groups <p>3:30 – 4:00 – Silent Installer and Cluster Plug-In</p>	All Day	EVault Trainer

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3.	<p>Wednesday (9AM-4PM) (Novell Netware, Linux, ArcWare)</p> <p>9:00 – 9:30 - Review</p> <p>9:30 – 11:00 – Novell NetWare</p> <ul style="list-style-type: none"> • Understanding NetWare • Agent Installation and Configuration <p>11:00 – 12:00 – RedHat Linux</p> <ul style="list-style-type: none"> • Understanding Linux/UNIX • Agent Installation and Configuration <p>12:00 – 1:00 – Lunch</p> <p>1:00 – 2:00 – Web CentralControl</p> <p>2:00 – 3:00 – EVault ArcWare</p> <p>3:00 -4:00 – Certification Test</p>	All Day	EVault Trainer
4.	<p>Thursday (9AM-4PM)</p> <p>9:00 – 12:00 – InfoStage Vault Training</p> <ul style="list-style-type: none"> • Overview • Backup Lifecycle • Initial Setup • Reports <p>12:00 – 1:00 – Lunch</p> <p>1:00 – 4:00 – InfoStage Vault Training Continued</p> <ul style="list-style-type: none"> • Storage Management • Diagnostics and Troubleshooting • Daily Maintenance • External Media Overview • Understanding File System and Services 	All Day	EVault Trainer