

Agent Management



AGENDA: Agent Management Training

Item	Topic	Duration	Lead
1.	<p>Monday (9AM-4PM) (Windows)</p> <p>9:00 – 10:30 – Overview of EVault (This portion of the class may be good for managers and others in your organization that just want an overview of the technology)</p> <p>10:30 – 12:00 – InfoStage Agent Basic</p> <ul style="list-style-type: none">• Vault Installation• Agent Installation• Windows CentralControl Installation <p>12:00 – 1:00 – Lunch</p> <p>1:00 – 4:00 – InfoStage Agent Basic (Cont)</p> <ul style="list-style-type: none">• Backup and Restore features – Basic• Notifications• Reviewing Logs• Scheduling• Retentions• Groups and Propagation• Restore from another computer• Troubleshooting• Exercises	All Day	EVault Trainer
2.	<p>Tuesday (9AM-4PM) (Microsoft SQL and Exchange)</p> <p>9:00 – 9:30 - Review</p> <p>9:30 – 12:00 – Microsoft SQL</p> <ul style="list-style-type: none">• SQL Plug-In• Database Dumps• Scripting Backups• Open File Manager <p>12:00 – 1:00 – Lunch</p> <p>1:00 – 3:30 – Microsoft Exchange</p> <ul style="list-style-type: none">• DR• Mapi• Recovery Storage Groups <p>3:30 – 4:00 – Silent Installer and Cluster Plug-In</p>	All Day	EVault Trainer

Agent Management



Item	Topic	Duration	Lead
3.	Wednesday (9AM-4PM) (Novell Netware, Linux, ArcWare) 9:00 – 9:30 - Review 9:30 – 11:00 – Novell NetWare <ul style="list-style-type: none">• Understanding NetWare• Agent Installation and Configuration 11:00 – 12:00 – RedHat Linux <ul style="list-style-type: none">• Understanding Linux/UNIX• Agent Installation and Configuration 12:00 – 1:00 – Lunch 1:00 – 2:00 – Web CentralControl 2:00 – 3:00 – EVault ArcWare 3:00 -4:00 – Certification Test	All Day	EVault Trainer