

## EVault SaaS

### Key Benefits

- Easy, automatic data protection
- Secure and reliable
- No capital expense or IT staff
- Ensured disaster recovery
- Centralized management
- Easy regulatory compliance
- Broad platform support
- Expert help 24/7

### A range of professional-grade, automated online data protection services.

EVault® SaaS is our automated online backup and recovery offering that provides secure, reliable, efficient protection of your organization's critical data, directly through the Internet. With EVault SaaS, you get a world-class data protection infrastructure that lets you safeguard your data without additional capital or IT expenses. It automatically backs up desktop, laptop and server data from across your organization. You configure your desired retention schedule and monitor your backups via a web browser. Your data is deduplicated, compressed, encrypted, and then transmitted to a vault in one of our top-tier data centers. And it's all at your fingertips whenever you need it—with multiple options for fast, foolproof recovery.

### Three Configurations

With EVault SaaS, you know that your data is protected by industry experts, according to the highest standards of security and reliability. And to suit the individual needs of your organization, EVault SaaS is delivered in three different configurations:

#### EVault SaaS | SBE

Simple, safe, affordable online backup and recovery service for small businesses that need automated, easy-to-manage data protection across their Windows environment.

#### EVault SaaS

Premier online backup and recovery service for small to mid-size businesses with larger data sets and more stringent compliance requirements.

#### EVault SaaS Managed Services

Customizable online managed service for larger businesses that require a full service, externally resourced backup and recovery infrastructure.

### How It Works

EVault SaaS centralizes the backup and recovery of data on all computers distributed throughout your organization—headquarters, remote and branch office (ROBO) locations, and even laptops. Agents automatically back up your data over the Internet to a highly secure data center. You monitor and manage everything within a web browser. Recovery is just as easy: When you need to restore data, simply navigate to

the recovery point via an intuitive interface, then click. EVault Reports provide details about the status of your backups. In addition, EVault SaaS provides:

#### **Secure, reliable, certified data protection infrastructure**

- Our lights are always on, managing petabytes of data in multiple state-of-the-art North American data centers. This ensures that your data is stored at the highest level of classifications for data center reliability and performance.
- Independent audits, completed every year through SAS 70 Type II Certification, guarantee our facilities and processes conform to industry standards.
- FIPS-approved AES encryption locks your data before it leaves your computer, and ensures that only you have the key to unlock it.

#### **Easy deployment and management**

- A simple web interface takes the pain out of data protection.
- Our technical specialists can help you set up even the most complex backup schedule in short order.
- Customizable views and simple task delegation speed operations.
- Hot backups support 24/7 operations by backing up mission-critical applications while they are online.

#### **Broad platform support**

- Platform support: Microsoft Windows, Novell NetWare, Linux, Sun Solaris, HP-UX, IBM AIX, IBM i, and VMware.
- Application support: Microsoft Exchange, Microsoft SQL Server, Microsoft SharePoint, Microsoft Cluster Services, Oracle, and other applications.

#### **Ensured compliance with data protection policies and regulations**

- Flexible retention scheduling helps you satisfy internal and external requirements.
- EVault Reports provide instant, centralized, and accurate information about your entire backup and recovery process.

#### **Optimized performance with advanced compression and data deduplication**

- Front-end data deduplication relies on EVault's delta block-level processing technology, which ensures that only new and changed blocks of data within files are sent to storage, decreasing backup times and reducing storage footprints.
- Back-end data deduplication streamlines storage by eliminating redundant blocks of data within backup jobs, further decreasing storage footprints without compromising performance and scalability.
- Compression technology and bandwidth throttling maximize backup transfer speed and reduce impact on productivity.

#### **Multiple options for data recovery**

- Lose your files and folders? Point and click to recover over the Internet.
- Need LAN-speed backup and restore for remote and branch offices? The EVault Express Recovery Appliance provides the best of both worlds—local and offsite backups. You back up to an onsite vault that automatically replicates data to an offsite disaster recovery vault.
- Need a lot of data restored in a hurry? With EVault Premium Data Transfer Services, we'll ship you a hardware appliance loaded with your data.
- Entire site down due to natural disaster? EVault Remote Disaster Recovery Service recreates critical servers in your environment in just hours.

- Looking for a bare metal restore solution? EVault System Restore enables you to quickly recover an unusable system after catastrophic failure onto similar hardware, dissimilar hardware, or a virtual machine—in minutes.

**World-class customer support**

- Three-tier support staff of highly trained experts is available 24 x 7.
- EVault Professional Services teams can help you design, test and execute your data protection strategy.

**Each EVault SaaS configuration offers additional features:**

Additional Features	EVault SBE	EVault SaaS	EVault Managed Services
	Simple, safe, affordable online backup and recovery service for small businesses that need automated, easy-to-manage data protection for their Microsoft Windows environment.	Premier online backup and recovery service for small to mid-size businesses with larger data sets and more stringent compliance requirements.	Customizable online backup and recovery managed service for medium- to large- size businesses that require a full service, externally resourced data protection infrastructure.
Offsite Data Retention	Daily backups	30 daily backups, 30 daily backups +11 monthly backups, or custom	Custom
Onsite Data Retention (Optional Appliance)	N/A	7 daily backups	Custom
Platform Support	Windows	Microsoft Windows, Novell NetWare, Linux, Sun Solaris, HP-UX, IBM AIX, IBM i, and VMware	
Customer Support	i365 Customer Service		Dedicated i365 project manager for first level of support
Storage Management	i365 Vault Administrators to manage shared vault infrastructure		Dedicated i365 vault administrator to manage dedicated vault infrastructure

**Summary**

Choose EVault SaaS for secure, reliable, and efficient protection of your company’s critical data—without additional capital or IT investment. Trusted by more than 30,000 small to mid-size customers, EVault data protection offerings address the complexity of explosive data growth while solving regulatory compliance, disaster recovery, and protection for local and remote offices. Incorporating delta block-level processing, patented Quick File Scanning, and industry-leading Adaptive Compression technologies, EVault ensures efficient backup and recovery across a broad range of operating systems and applications. Multiple delivery options and price points enable tailored solutions for small and mid-size organizations.

**Take the Next Step**

To learn more about EVault storage solutions, call us at 1.877.901.DATA (3282), email us at [concierge@evault.com](mailto:concierge@evault.com), or visit us at [www.evault.com](http://www.evault.com).



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